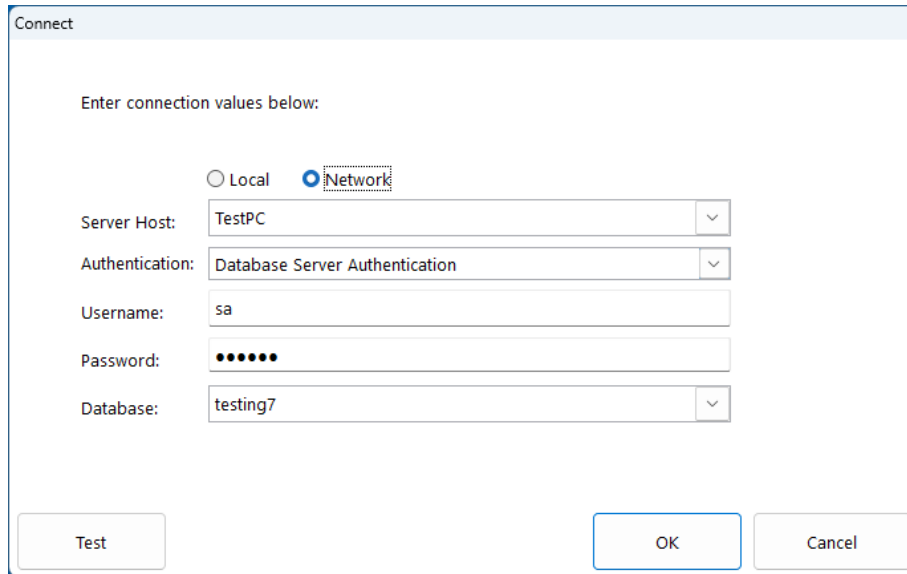


Workstations Not Connecting to SQL Server

POSitive was working fine the previous day, but now you get the following message when you try to start it on your workstations:



Connect

Enter connection values below:

Local Network

Server Host: TestPC

Authentication: Database Server Authentication

Username: sa

Password: ●●●●●

Database: testing7

Test OK Cancel


POSitive runs on the server, so why doesn't it start on the workstations?

This message typically means the workstations are unable to connect to the Microsoft SQL Server which handles POSitive's database and is the most common issue after a power outage, changes in the network (such as a new router), Windows or other software update can change the Network Type in Windows. Among other things, this can affect POSitive, typically where the Windows Firewall is concerned. To get the best connectivity the 'Network Type' on all computers that access POSitive should match the server's settings for Network Type.

Network type should be set to 'Private' on the server and all workstations

To get the best connectivity, all Windows Setting's 'Network Type' should match the server and be the same on all computers. Also, we recommend that your 'Network Type' in Windows is set to 'Private' on all computers including the server. Acceptable Network Types are 'Private', 'Work', and 'Domain'.

To find out which Network Type your computer is running and change it to 'Private' if applicable

1. Click on the Network icon  in the System Tray and choose 'Network & Internet Settings'
2. On the Settings page, under Network & Internet on the left, select 'Ethernet'
3. On the right, click the 'Connected' network connection
4. Look under Network Profile
5. Select 'Private' if applicable

(Older versions of Windows 10, for 'Ethernet' Connections with an 'Internet' Access Type, look under 'View your active networks')